



Return Goods Authorization (RGA)

Company:	
First Name:	
Last Name:	
Address:	
Address (2):	
ZIP code	
City	
State/Province:	
Country:	
Email address:	
Telephone :	

RGA Number:		(Provided by I-NVENTION)
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Product:		
Serial Number:		
Registered:	YES	NO
Purchase Date:		
Purchased From:		
Order reference:		

Description / Reason why product is returned:	

All items returned must be accompanied with an RGA form. Returned Merchandise must be in the original packaging and in resalable condition with the exception of broken parts.



Instructions for (RGA) Return Goods Authorization and shipping

If any problems or defects are detected in any I-vention™ products or components under warranty, or out of warranty needing condition inspection or repair, please follow these guidelines:

1. Contact

When you bought the products directly from I-vention™, contact us by mail; support@e-njoint.com.

Have your serial number available if you have one and provide the details for your warranty/repair claim. When the purchase was not directly at I-vention™, the instructions of the reseller needs to be followed.

2. Request Return Goods Authorization.

Complete the digital fillable form, then email it to support@e-njoint.com.

Upon receipt of the completed form we will issue an RGA number and authorize the return of the product. The returned product(s) must be accompanied with a copy of the completed RGA document.

3. Prepare the item for shipping.

Use a corrugated box and make sure the product cannot be damaged during transportation. We advise you to take a picture of the product and how it is packed.

4. Send the package freight prepaid to:

I-vention B.V.
Rotterdamseweg 400
2629 HH, Delft
The Netherlands

**You may contact us at any time with questions and/or remarks you might have at:
support@e-njoint.com**